

# When You Need a GP Afterhours Don't Risk Your Healthcare! **Choose the Friendlies.**



Friendlies  
**AfterHours**  
Medical Service

Friendlies Afterhours Medical Service is not an Emergency Service.  
In the event of an emergency dial 000.

## **Friendlies Afterhours Medical Service is an Afterhours General Practice, providing you with the security and comfort of medical care when your normal Doctor's surgery is closed.**

Modern and well equipped, this surgery is attended by resident Medical Doctors, General Practitioners and Nursing staff with the administrative support of the Friendly Society Private Hospital.

### **Surgery Hours**

**Appointments are not necessary.**

**Saturdays: 12 noon - 6pm**

**Sundays: 9am - 6pm**

**Public Holidays: 9am - 6pm**

### **Payment**

No Bulk Billing.

Friendlies Afterhours Medical Service is a private billing practice and payment is required at the time of consultation. Payment methods include cash, eftpos, cheque or credit card.

Medicare rebates are available on most services and Pensioner discounts apply to some services.

NB: Some procedures may incur additional fees.



## **Additional Information**

- If you are feeling unwell upon arrival at the surgery, please advise the Receptionist as you may need to lie down.
- Please do not smoke in the surgery.
- Should you require a hospital admission, the Friendly Society Private Hospital accepts both non-insured patients and patients covered by private health insurance.

## **Privacy Policy**

Friendly's Afterhours Medical Service abides by the Commonwealth Privacy Act. A copy of the Surgery's policy is available upon request.

## **Personal Health Information**

It is the Surgery's policy that the notes and/or test results from your Afterhours consultation will be forwarded to your nominated Doctor to be included in your medical record.

If you prefer the notes are not sent to your Doctor, please let the Receptionist know at the time of your consultation.

## **Patient Feedback**

Your opinion is important to us. Compliments or complaints can be addressed to the Receptionist on duty or the Practice Manager:

**Friendly's Afterhours Medical Service**  
**Private Mail Bag 11**  
**Bundaberg Qld 4670**  
**Phone 4331 1777**

Alternatively, you can telephone:

The Qld Health Rights Commission  
1800 077 308

## **Location**

Friendly's Afterhours Medical Service is located at the Friendly Society Private Hospital, Ground Floor Woondooma Street Entrance. Situated close to the city centre and a short walk from the Railway Station.  
(See map on back)

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Ground Floor, Woondooma St Entrance  
Bundaberg Qld 4670



Friendlies

**AfterHours**

Medical Service

**Phone 4331 1777**

Fax: 4331 1778 | Email: [afterhours@fsph.org.au](mailto:afterhours@fsph.org.au)

[thefriendlies.org.au](http://thefriendlies.org.au)