

Leading Healthcare with heart



**Friendly Society
Private Hospital**

Leading Healthcare for the Wide Bay



The Friendly Society Private Hospital is a 143+ bed acute care surgical and medical facility, that recognises there is nothing more important than your health and well being. The Friendlies is regarded as one of Australia's leading regional private hospitals that combines the latest technology with the highest standards of compassion and care.

The Friendly Society Private Hospital has successfully achieved accreditation under the International Standards Organisation accreditation program. This is particularly important, as the standards we have achieved are an international benchmark and surpass local Australian healthcare expectations.



We are very proud to be the first hospital in the Bundaberg and Wide Bay region to achieve this level of accreditation.

Services

Healthcare services located at the hospital include:

- Anaesthetics
- Cardiac Services
- Coronary Care
- Day Oncology Unit/
Medical Oncology
- Day Surgery
- Dermatology
- Ear, Nose & Throat
- Gastroenterology
- General Medicine
- General Surgery
- Gynaecology
- Intensive Care Unit
- Medical Imaging
- Ophthalmology
- Orthopaedics
- Pathology
- Plastic & Cosmetic
Surgery
- Urology
- Vascular Surgery

Theatre

The Friendly Society Private Hospital has five state-of-the-art operating theatres equipped with leading technology.

This technology ensures the highest standard in surgical and sterilising outcomes.



Day Surgery Unit

Surgical day procedures are becoming more and more common as surgical techniques continue to improve along with clinical outcomes.

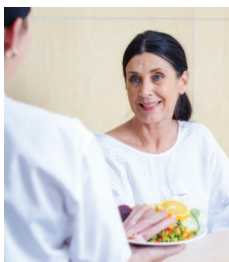
Our Day Surgery Unit provides a high standard of care with experienced staff helping you through your day stay, from admission right through to recovery. Comfortable private lounges are available for families to wait for their loved ones with a café also on site.



Inpatient Units

The Friendly Society Private Hospital has four inpatient units. All units are equipped with private rooms which have adjoining ensuite facilities.

All rooms are air conditioned and serviced with telephone and ceiling mounted TV's for patient convenience and comfort.



Day Oncology Unit

The department works with other medical units at The Friendlies to provide patients with comprehensive cancer care. We have extensive experience in the diagnosis and treatment of most kinds

of cancer, including: Breast Cancer, Sarcomas, Melanoma, Kidney cancer, Ovarian cancer, Other gynecological cancers, Hepatoma, Biliary cancers, Pancreatic cancer, Neuroendocrine cancers and Leukemia.



Cardiac Services

The Friendlies leads the way in the Wide Bay region in the provision of comprehensive cardiology care. A top-ranking team of cardiologists, supported by a highly skilled team of clinical professionals and working with state-of-

the-art equipment enable the complete management of acute cardiac emergencies as well as the management of chronic conditions.

Through our Cath Lab, Critical Care Unit and Cardiac Inpatient Unit, patients have access to a full range of rhythm monitoring, haemodynamic pressure monitoring, angioplasty and pacemaker procedures without having to travel to a major centre.



Cath Lab

The Friendly Society Private Hospital is the only public or private facility between the Sunshine Coast and Townsville with a Cath Lab. Opened as part of a \$30million development and expansion, the Cath Lab is equipped with the latest equipment. This means that people who experience a cardiac episode will have significantly improved health outcomes through access to early diagnosis and treatment.



Critical Care Unit

This nine-bed unit incorporates the specialties of a Coronary Care Unit and Intensive Care Unit. With 24 hour medical coverage, specialist nurses and advanced technology, the Critical Care Unit supports the services of the hospital through the management of those patients with more complex treatment requirements.



Affiliated Friendlies Businesses



Should you need a doctor after hours, our Afterhours Medical Service is located on the hospital ground floor.

Saturdays 12 noon - 6pm

Sundays and Public Holidays 9am - 6pm.



Located at 9 Barolin Street Bundaberg, as well as a second location on the hospital's ground floor, the Friendly Society Pharmacy provides quality health care advice and support. With

a pharmacist on the floor at all times, they are always available to answer any of your questions. We provide the best range of pharmaceutical and healthcare products as well as specialist CPAP, home health and mobility aid products. We are also the destination for leading fragrance and cosmetic brands and a great range of handbags and gifts.



Pain and injury affects most people at some stage in their life. The Friendlies Physiotherapy Service prides itself on providing total quality care to our patients.

Our clinic is modern and fully equipped with private treatment rooms, a central rehabilitation area and highly experienced physiotherapists and allied health staff such as dieticians and occupational therapists.

For appointments phone 4331 1888.





The Atrium Café

Friendly Food and Refreshments

Located on the ground floor, the Atrium Café is the perfect place to enjoy coffee and cake or even breakfast or lunch with family and friends when visiting the hospital.



The Atrium Café is open

7am – 6pm Monday to Friday, 9am – 2pm weekends & closed on public holidays.

Hospital Cuisine

Our Hospitality Services team provide patients with freshly-prepared home-style meals. All meals are prepared and cooked on-site by our experienced catering and hospitality staff. All menus and special diets are prepared in consultation with a dietician and individual dietary advice is offered as needed.

Community Involvement



The Friendlies
Foundation
Caring through giving



The Friendlies Foundation is the charitable fundraising arm of the Friendly Society Private Hospital. As a not-for-profit facility it is important we work closely with members of our community, business leaders and others to raise funds to help purchase state-of-the-art equipment, build world-class facilities, expand services and attract new specialists to our community.

To find out more about The Friendlies Foundation, contact our foundation office on 4331 1024.

Volunteer Program

As a not-for-profit organisation, the Friendly Society Private Hospital operates a Volunteer Program. Our volunteers are highly valued members of the Friendlies team, assisting with clerical duties, patient services and gardening.



To find out more about volunteer opportunities contact our volunteer coordinator on 4331 1039.

The Friendly Society Private Hospital features
an on site Pharmacy, Allied Health Services,
Afterhours Medical Service and Café.

VISITING HOURS

General Visiting Hours 10am-8pm
ICU & CCU Visiting Hours 10am-1pm and 3pm-8pm
Strictly no visitors 1pm-3pm

LOCATION

19-23 Bingera Street, Bundaberg, QLD 4670



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Ph 4331 1000

thefriendlies.org.au