



**Friendly Society
Private Hospital**

Leading Healthcare for the Wide Bay

Leading Healthcare

WITH HEART

T 07 4331 1000
thefriendlies.org.au



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Private Hospital**

Leading Healthcare for the Wide Bay

The Friendly Society Private Hospital is a 142+ bed acute care surgical and medical facility that recognises there is nothing more important than your health and wellbeing.

We are proud to be regarded as one of Australia's leading regional private hospitals, which combines the latest technology with the highest standards of compassion and care.

Our Rich History

The Friendlies has been a Bundaberg institution since its origins in 1919. The Bundaberg Friendly Society Medical Institute opened the Friendly Society Pharmacy in 1920 and purchased St Vincent's Hospital on Crofton Street in 1946.

For more than 100 years The Friendlies has continued to provide not-for-profit healthcare services to the community.





Friendly Society
Private Hospital

What is The Friendlies?

Alongside our not-for-profit philosophy, we are guided by our mission and our values.

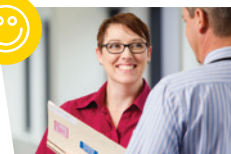
OUR MISSION

To be the Hospital of Choice for
Friendly, Quality Healthcare

OUR VALUES

Friendliness

We value Friendliness because it is foundational to our name and culture. Friendliness connects us to our community. Friendly by name, Friendly by nature.



Courage

We value Courage, to speak up, to have a point of view, to defend what's right, to embrace new ideas. Courage is taking ownership, even if it costs.



Compassion

We value Compassion as a means of respectful connection with another human being to make a difference. Compassion results in caring action.



Diligence

We value Diligence to provide us with the ability to achieve. Working hard to do the right thing the right way, with a positive attitude.



Wisdom

We value Wisdom because its deliberate use allows us to reach our full potential. Wisdom makes knowledge effective.



Our Hospital

The Friendlies has the very best in medical amenities and technology.

- » **Five inpatient units**
Surgical and Medical
- » **Critical Care Unit**
Incorporating Coronary Care and Intensive Care
- » **Day Oncology Unit**
Oncology and Haematology
- » **Day Surgery Unit**
Incorporating 5 state-of-the-art theatres
- » **Cardiac Investigations Unit**
Incorporating Cardiac Cath Lab
- » **Day Endoscopy Unit**
- » **Onsite Medical Imaging and Pathology**



Our Specialists

The Friendlies works with specialists across a broad range of specialities, including:

- | | |
|---|---------------------------|
| » Anaesthetics | » Cardiac Services |
| » Ear, Nose & Throat | » Gastroenterology |
| » Endocrinology | » General Medicine |
| » General Surgery | » Gynaecology |
| » Haematology | » Neurology |
| » Nephrology | » Oncology |
| » Ophthalmology | » Orthopaedics |
| » Plastic & Cosmetic Surgery | » Rheumatology |
| » Urology | » Vascular Surgery |

Please see your GP to find out more about seeing a specialist at The Friendlies, or visit our website thefriendlies.org.au/specialist-directory.

Our Other Services

Emergency

DEPARTMENT



The Friendlies Emergency Department

The Friendlies Emergency Department offers a comprehensive after-hours and emergency service at the Friendly Society Private Hospital.

Any patient can be seen at The Friendlies Emergency Department as private health cover will not be necessary, however a gap fee will be payable. No appointment is necessary.

Patients requiring an ambulance can request to be brought directly to The Friendlies. To help patients express their choice of hospital, The Friendlies have a VIP Card that any patient can request.



To request a VIP Card, request one online at thefriendlies.org.au/patients-visitors/vipcard telephone 4331 1266 or ask at main reception.

The Friendlies Emergency Department is located at the Woondooma Street entrance of the hospital.

For more information and current opening hours, please visit our website thefriendlies.org.au/emergency, or telephone our service on **4331 1777**.





Friendly Society
Pharmacy

Friendly Society Pharmacy



In two convenient locations at 9 Barolin Street in the CBD and at The Friendlies Hospital, the Friendly Society Pharmacy is Bundaberg's only community-owned and not-for-profit pharmacy. Opened in 1920, the pharmacy has a long history of healthcare service to the community.

We provide the best range of pharmaceutical and healthcare products as well as specialist CPAP, home health and mobility aid products. We are also the destination for leading fragrance and cosmetic brands and a great range of handbags and gifts.



Regain your Physical Freedom

Friendlies Physiotherapy & Allied Health



Pain and injury affect most people at some stage in their life. Friendlies Physiotherapy & Allied Health prides itself on providing total quality care to both in and out patients.

Our clinic is modern and fully equipped with private treatment rooms, a central rehabilitation area and highly-experienced physiotherapists and allied health staff.

For outpatient Appointments phone **4331 1888**.



The Atrium Café

Friendly Food and Refreshments

The Atrium Café



Located on the Ground floor, the Atrium Café is the perfect place to enjoy coffee and cake or even breakfast or lunch with family and friends when visiting the hospital.

Visit our website for current opening hours:
thefriendlies.org.au/atrium-café



Community Involvement



The Friendlies Foundation

The Friendlies Foundation is the charitable fundraising arm of the Friendly Society Private Hospital. As a not-for-profit facility, it is important that we work closely with members of our community, business leaders and others to raise funds to help purchase state-of-the-art equipment, build world-class facilities, expand services and attract new specialists to our community.

To find out more about The Friendlies Foundation, contact our foundation office on 4331 1024.

Volunteer Program

Our volunteers are highly-valued members of The Friendlies team, assisting with clerical duties, patient services and gardening.

To find out more about volunteer opportunities, contact our volunteer coordinator on 4331 1039.





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General Visiting Hours | **10am - 8pm**

CCU Visiting Hours | **10am - 1pm and 3pm - 8pm**

CCU Strictly No Visitors | **1pm - 3pm**

19-23 Bingera Street, Bundaberg Qld 4670

T **07 4331 1000** | thefriendlies.org.au

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