

Friendly Society

awards evening 2022



Who do you want to recognise?

FOR THE 2022 Friendly Society Awards

MARCH 2022

Nominate someone you believe should be recognised and rewarded for their effort and contributions.

AWARDS FOR SERVICE

AWARD FOR OUTSTANDING CUSTOMER SERVICE

This is awarded to an individual who consistently demonstrates outstanding excellence in customer service, throughout the organisation.

AWARD FOR OUTSTANDING CUSTOMER SERVICE - DOCTOR NOMINATED

Nominated by Doctors working at The Friendlies, this award recipient has consistently demonstrated the provision of outstanding customer service.

AWARD FOR OUTSTANDING SERVICE TO THE COMMUNITY

This is awarded to an individual who demonstrates and extends the values of the institute through their commitment to the community.

AWARD FOR OUTSTANDING CONTRIBUTION TO THE FRIENDLIES

This is awarded to a member or group in the community who has demonstrated outstanding commitment to The Friendlies through their contribution to The Friendlies.

AWARDS FOR CLINICAL SERVICES

AWARD FOR OUTSTANDING SERVICE - MEDICAL

This is awarded to a medical professional who has demonstrated an outstanding contribution to the development and provision of a medical service to the Bundaberg and Wide Bay community.

AWARD FOR OUTSTANDING SERVICE - SURGICAL

This is awarded to a medical professional who has demonstrated an outstanding contribution to the development and provision of a surgical service to the Bundaberg and Wide Bay community.

AWARD FOR OUTSTANDING SERVICE - CLINICAL INDIVIDUAL

This is awarded to an individual from nursing or allied health who has demonstrated outstanding commitment to the development and provision of clinical services within the organisation.

AWARD FOR OUTSTANDING SERVICE - CLINICAL TEAM

This is awarded to the clinical team that has demonstrated outstanding commitment to the development and provision of clinical services within the organisation.

AWARDS FOR SUPPORT SERVICES

AWARD FOR OUTSTANDING SERVICE - SUPPORT SERVICE INDIVIDUAL

This is awarded to the person who has demonstrated outstanding commitment to the development and provision of services within the organisation.

AWARD FOR OUTSTANDING SERVICE - SUPPORT SERVICE TEAM

This is awarded to the team that has demonstrated outstanding commitment to the development and provision of services within the organisation.

AWARD FOR OUTSTANDING SERVICE - VOLUNTEER

This is awarded to the volunteer who has demonstrated outstanding commitment to the development and provision of services within the organisation.

LIVING THE FRIENDLIES VALUES

AWARD FOR WISDOM

This is awarded to the person who consistently demonstrated strong, balanced judgment in difficult situations, thoughtful analysis and clear understanding of issues and purposeful direction for decision making.

AWARD FOR COURAGE

This is awarded to the person who has stepped up and taken on new challenges, seen possibilities even when going outside their comfort zone. They continue to push the boundaries of their knowledge through innovation and encouraging others. They maintain the standards under pressure and stand up for what is right.

AWARD FOR COMPASSION

This is awarded to the person who demonstrates consistent, respectful connections with people, always listens with understanding and shows empathy with actions of support.

AWARD FOR DILIGENCE

This is awarded to the high achiever with an attention to detail, ever looking to improve and better the outcomes. They care about their work which is more than "just a job". They have an open loyalty to the organisation and show commitment to the business goals. They are for the greater good and dedicated to their responsibilities.

AWARD FOR FRIENDLINESS

This is awarded to the person who demonstrates a friendly attitude to all people, going out of their way to include people and make them feel welcome. They have genuine consideration for others in a cheerful, respectful and responsive way. They connect with the community and are friendly by nature.

AWARD FOR TRUST

This is awarded to a pharmacy employee who is helpful, demonstrating a consistent and high level of trust with customers. This person has an ability to connect with people, provide solutions and foster professional and discreet interaction in a busy retail environment.

EXCELLENCE AWARDS

MICK GERRARD SPIRIT OF THE FRIENDLIES AWARD

This is awarded to the person who has demonstrated a special character and embodies the Spirit of The Friendlies every day to every one.

EXCELLENCE AWARD FOR QUALITY AND SAFETY

An individual who is consistently looking to improve the way things are done, either at a quality and/or safety level. This aligns strongly with The Friendlies goal of risk mitigation, which covers the full gamut of organisational activities, not just personal risk.

EXCELLENCE AWARD FOR LEADERSHIP AND MANAGEMENT

An individual who inspires, encourages and supports the development of their people so they may reach their full potential, setting the direction to achieve personal and organisational goals. The recipient promotes high standards and quality outcomes through positive leadership every day.

AWARDS ANNOUNCED ON THE NIGHT

PEOPLE'S CHOICE AWARD
FOR OUTSTANDING SERVICE

CHAIRMAN'S
AWARD

EMPLOYEE
OF THE YEAR

EMPLOYEE OF THE YEAR
RUNNER UP